

Office Policies, UPDATED 7/1/2013

LATE ARRIVALS:

If you are more than 15 minutes late for your appointment time, we will try our best to fit your visit into the clinic schedule; however, there may be a wait since there may be other scheduled patients and we cannot guarantee that we will have sufficient time to complete your exam. We would be glad to reschedule your visit if you would prefer.

MISSED APPOINTMENTS:

We require a 24-hour notice of cancellations. Missed appointments are lost opportunities for other patients. There is a \$50 charge for appointments missed without 24-hour prior notice.

CO-PAYMENTS:

Insurance companies require us to collect your co-payment at the time of your visit. If you wish us to bill you for this co-payment, there will be an administrative charge of \$25.00.

FORMS:

There is a \$15.00 fee per form for completion of DMV, state disability, or miscellaneous paperwork.

RETURNED CHECKS:

Patients with checks returned unpaid from the bank will be charged \$50.00 per check to cover bank fees and processing.

OUTSTANDING BALANCES:

Balances outstanding beyond 30 days after the date billed are subject to interest at a rate of 1½% per month. Unpaid balances past 90 days are automatically sent to an outside collection agency.

CONTACT LENSES:

If you wear contact lenses, some or all of these services may not be covered by your insurance company. Details for fees and services are available on our *Contact Lens Information Sheet* which is available at the front desk.

I have been informed of the Peninsula Ophthalmology Group's Office Policy.

Signature: _____ Date: _____

Print Name: _____

If not signed by the patient, please indicate relationship:

- parent or guardian of minor patient
- guardian or conservator of an incompetent patient

Name of Patient: _____



MEDICAL HISTORY QUESTIONNAIRE

Name: _____ Age: _____ Today's Date: _____

Primary Care Doctor: Name: _____ Location (city): _____

PAST MEDICAL HISTORY

Allergies: (List all medications that have caused an allergic reaction) [None]

List all medications you take: (including over the counter medications, vitamins and supplements)

[None] _____

List all eye drops you take: (including artificial tears and over-the-counter drops)

[None] _____

List all major illnesses and injuries: (diabetes, hypertension, thyroid, asthma, heart disease, cholesterol)

[None] _____

List all past surgeries: [None] _____

List all hospitalizations (past 3 yrs): [None] _____

If applicable, are you pregnant? No Yes : _____ Months

Have you had any of these eye conditions in the past: (circle) [None]

Glaucoma Cataract Crossed eyes Lazy eye Eye injury
Bulging eyes Retinal problems Eye infections Droopy eyelid
Other: _____

Do you wear glasses? No Yes: **How old is your present pair of glasses?** _____

Do you wear contacts? No Yes: **What type?** Hard Soft: **Brand?** _____

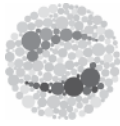
FAMILY HISTORY

Among your blood relatives, is there a history of any of the following? (circle) [None]

Glaucoma Lazy Eye Macular Disease Unexplained Vision Loss Eye Surgery
Cataracts Diabetes Retinal Disease Night/Color Blindness Bleeding Disorder
Other: _____

SOCIAL HISTORY

Do you use tobacco products?..... No Yes (how long) _____
Do you drink alcohol?..... No Yes (amount) _____
Do you use illegal drugs?..... No Yes (amount) _____
Have you been exposed to or infected with HIV?... No Yes (how long ago) _____

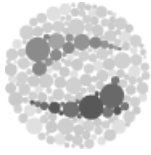


REVIEW OF SYSTEMS

Do you **currently** have any problems in the following areas? If "yes" then please provide information.

	No	Yes	Additional Details
Constitutional: Fever/Chills.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Weight Loss/Gain.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Skin: Rash.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Neurologic: Headaches.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Eyes: Loss of vision.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Blurred/Distorted vision	<input type="checkbox"/>	<input type="checkbox"/>	_____
Double vision.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Dryness.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Redness.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Itching.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Burning.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Foreign body sensation.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Excess tearing/watering.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Mucous discharge.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Glare/Light sensitivity.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Eye pain or soreness.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Chronic eyelid infection.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Ears, Nose, Mouth, Throat:	No	Yes	
Allergies/Hayfever.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Sinus congestion.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Dry throat/mouth.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Respiratory: Asthma.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Emphysema/Bronchitis.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Cardiovascular: Chest pain.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Irregular heart beat.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
GI: Stomach pain.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Diarrhea/Constipation.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Genitourinary:	No	Yes	
Genitals/Kidney/Bladder.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Bones, joints, muscles:			
Joint pain.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Endocrine: Diabetes.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
High or low thyroid.....	<input type="checkbox"/>	<input type="checkbox"/>	_____
Psychiatric:	<input type="checkbox"/>	<input type="checkbox"/>	_____

Thank you very much for taking the time to fill out this lengthy health history questionnaire. Our mission is to provide our patients with the most compassionate and highest quality healthcare possible and this information helps us in developing the best treatment plan for you.



Acknowledgement of Notice of Privacy Practices

I hereby acknowledge that I understand this medical practice's Notice of Privacy Practices. I further acknowledge that a copy of the current notice is available at the Reception Desk, and that I will be offered a copy if there are any changes to the Notice of Privacy Practices.

For questions or concerns, please contact: Privacy Officer, 650-697-3200

In summary, this Notice:

- 1) Outlines to whom we may legally disclose your health information, including your health insurance plan so we may obtain payment for services on your behalf
- 2) States that we will not disclose your health information in any other way without your written authorization
- 3) Outlines your rights as a patient, including the
 - ◆ right to limit what information is disclosed
 - ◆ right to request confidential communication
 - ◆ right to inspect and copy your records
 - ◆ right to amend your records
 - ◆ right to receive a copy of the "Notice of Privacy Practices"
- 4) Gives us the permission to change our "Notice of Privacy Practices" at any time in the future, at which point you will be notified again
- 5) Informs you how to handle a complaint if you feel your privacy has been violated

Your signature on the form simply acknowledges that you understand our privacy practices.

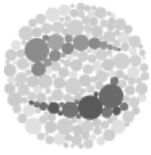
Signed: _____ Date: _____

Print Name: _____

If not signed by the patient, please indicate relationship:

- parent or guardian of minor patient
- guardian or conservator of an incompetent patient

Name of Patient: _____



HIPAA Authorization Release of Information

Peninsula Ophthalmology Group has taken measures to protect all of our patient's private medical information. We will not release any information to anyone unless you have provided the requested information below. These would be people other than what is covered in our Notice of Privacy Practices.

HIPAA (Health Insurance Portability and Accountability Act) does allow us to release information to certain outside entities on your behalf. For example, another medical office when making an appointment, your insurance company when trying to get your claim paid, your pharmacy or hospital. **Otherwise by law, Peninsula Ophthalmology Group is not permitted to release any medical information except to those individuals authorized by you.**

SELECT ONE OPTION BELOW:

I **am authorizing** the person/people listed below to obtain medical information about myself. I understand that Peninsula Ophthalmology Group, is not responsible for the information provided as long as it is given to the a person that I have listed below.

Relation/Date of Birth are needed so that our office can verify that we are speaking to the correct person

Name: _____ Relation: _____ Date of birth: _____

Name: _____ Relation: _____ Date of birth: _____

Name: _____ Relation: _____ Date of birth: _____

Name: _____ Relation: _____ Date of birth: _____

I **DO NOT authorize** Peninsula Ophthalmology to release **ANY** of my protected medical information to anyone other than the entities that are discussed in the Notice of Privacy Practices.

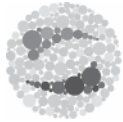
Signature: _____ Date: _____

Print Name: _____

If not signed by the patient, please indicate relationship:

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Name of Patient: _____



AUTHORIZATION FOR ELECTRONIC COMMUNICATION

We are pleased to be able to provide our patients the option to participate in our online patient communication system. Some of the features include the ability to:

- Request appointments online
- Confirm appointments via email or text message
- Receive text message appointment reminders
- Refer your patients online
- Receive notices of special events or promotions
- Submit patient satisfaction surveys

You may opt out of communications at any time by clicking the unsubscribe link in the footer of each email or by replying to a text message with 'STOP'. Standard text messaging rates apply.

We do not publish or share this information with any third parties except as required by law.

Please verify your contact information

Name _____

Cell Phone: (____) _____
____ Initial here to opt out from text messages

Email: _____
____ Initial here for opt out from email

Please sign below that you agree to allow us to use this information in providing you these additional services.

Signature

Date